

**Self Declaration for submitting scanned copies of Cashless claim Documents by Hospitals**

To, **Date:**

Heritage Health Insurance TPA Pvt. Ltd.

2, Hare street, Nicco House, 5th Floor,

Kolkata – 700001

Dear Sir,

We hereby confirm that all the Details/Documents uploaded in the Heritage Health Insurance TPA Portal ([www.heritagehealthtpa.com](http://www.heritagehealthtpa.com)) are, as per original claim documents **which will be couriered /submitted to Heritage Health Insurance TPA within 15 days after lockdown period is over.**

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| --- | --- |
| **Basic Details** | |
| Name of the Insurance Co. |  |
| Policy No. |  |
| TPA Card No. |  |
| Patient Name |  |
| Claim No. |  |
| Date of Admission |  |
| Date of Discharge |  |
| Total Bill Amount |  |
| Final Authorized amount by Heritage |  |

|  |  |
| --- | --- |
| **Check list for Cashless Documents - Please tick and confirm the attachments** | |
| **Document Details** | **Tick (\_/) to confirm  attachment** |
| Original Claim Form/Preauthorisation form |  |
| ID proof of beneficiary (Aadhar, PAN Card etc.) |  |
| Original Final Bill duly signed by Patient/Attendant |  |
| Original Discharge Summary |  |
| Other bills |  |
| Original Investigation reports |  |
| Sticker / Invoice of implants |  |
| Receipt for patient paid amount |  |

**CASHLESS CLAIM SUBMISSION PROCEDURE DURING LOCKDOWN PERIOD**

In view of current lockdown situation (lockdown by Govt. of India) and emphasis by Ministry / DFS on expeditious settlement of Health Claims, as per insurer’s instructions, the insured can submit soft copies of the claim documents.

**Important Instructions for submitting the claim documents:**

1. The maximum size of the document should not exceed 30 MB in PDF format.
2. Claim settlement is subject to policy terms and conditions and insurer’s instructions.

**DECLARATION BY THE HOSPITAL**

**DURING SUBMISSION OF SOFT COPIES OF CASHLESS CLAIM DOCUMENTS**

We are herewith agreeing the following conditions with regards to cashless claim registered under Heritage Health Insurance TPA Pvt. Ltd.

1. The TPA/insurer reserves the right to process the claim as per terms and conditions of the policy.
2. We agree to submit the original documents as soon as the lock down is lifted or whenever the TPA /insurer summons for the same even after settlement of the claim.
3. We take complete responsibility of the discrepancy in documents (if found any) which are uploaded in portal Vs the original documents which will be submitted later.
4. The TPA or insurer reserves its right to recover the settled amount in case of any misrepresentation of facts or fraud is committed by hospital.

**Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Designation: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Hospital Name and stamp:**